



TCG America Support Services

Enterprise IT support from certified, trusted and expert professionals

MBE Certified
 Linksys LVS 9000 Authorized
 Microsoft Certified Systems Engineer
 Cisco Network Engineer
 Cisco Certified Network Associate
 Cisco Certified Design Associate
 Microsoft Certified Professional
 CompTIA A+ Certification
 CompTIA Certified Computer Tech
 ETA Certified Electronics Tech
 FCC Tech Plus
 HP Accredited Professional
 MS Desktop Security Specialist
 HP Enterprise Storage Specialist
 Microsoft Partner
 HP Partner
 Lenovo Partner
 Barracuda Networks Partner
 Symantec Partner
 Secure Computing Partner
 Computer Associates Partner
 Sprint partner



The average salary for IT administrators, network engineers & system administrators is **\$69,098**. Maintaining a staff of technology professionals can be costly. However, servicing your own computer network with unqualified staff can result in hours of wasted time, lost revenue and frustration. Outsource your technology needs to Technology Consulting Group America for qualified, professional expertise and solutions. Purchase 100 hours of pre-paid network support for only \$9,000 or 50 hours for only \$5,000. Unused hours carry over to the next month or whenever you need IT services!

TCG America provides professional qualified support specialist and engineers to deploy enterprise technology solutions and services for your business. TCG America support can provide professional IT services at a fraction of your current IT cost!

- Network design, analysis and help desk support
- Antispam and content filtering
- Server/client migrations and upgrades
- Network technology and vulnerability assessments
- Firewall VPN and remote access services
- Secure wireless installations and mobile computing solutions
- Virus, worm and spyware removal and prevention
- Enterprise solutions for servers, clients, wireless computing, e-mail, security and security
- Domain name registration, hosting and website design

Technology Consulting Group Standard Rates

Standard rate for a full range of technology services by IT Professionals including networking, installation, configuration, troubleshooting, repair, analysis, remote management, project management, administrative functions, network wiring and maintenance.

Professional certified network engineer / I.T. Consultant	\$120/hr
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Technology Consulting Group Prepaid Labor Rates and Contracts

Prepaid rates for technology services and installation projects by IT Professionals including networking, installation, configuration, troubleshooting, repair, analysis, remote management, project management, administrative functions, network wiring and maintenance.

10 Hour Time Block of Prepaid Labor	\$110/hour	\$1,100
25 Hour Time Block of Prepaid Labor	\$105/hour	\$2,625
50 Hour Time Block of Prepaid Labor	\$ 100/hour	\$5,000
100 Hour Time Block of Prepaid Labor	\$ 90/hour	\$9,000

Technology Consulting Group Preventive Maintenance

Annual contracts to provide weekly, monthly and custom preventive maintenance services to Microsoft servers including server logs analysis, maintenance, troubleshooting, remote monitoring, administrative functions, backup monitor, antivirus logs and updated detailed network documentation.

1 Hour Weekly Preventive Maintenance Contract	\$110/week
1 Hour Monthly Preventive Maintenance Contract	\$110/month
Customized Preventive Maintenance Contract	Please call

Technology and Vulnerability Assessments

Analysis of your network to determine the status of your network reliability, security and vulnerabilities.

Introductory Technology Assessment	Free
<i>Our introductory assessment includes a network analysis and diagram, firewall test and analysis, security questionnaire, backup analysis and review.</i>	
Standard Technology Assessment	\$59/server + \$29/client
<i>Our standard assessment includes a network analysis and diagram, internal IP address listings, firewall test and analysis, external port scan results, server logs analysis, DNS/DHCP analysis, security questionnaire, security baseline analysis, backup & antivirus analysis, recommendations and review.</i>	
Advanced Vulnerability and Compliance Assessment	Call for customized quote

Visit: www.tcgamerica.com
 Call: 859-272-0080
 E-mail sales@tcgamerica.com

